# Rachel Krittenbrink

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<b>Bachelor of Agricultural Education</b> Oklahoma State University, Stillwater, OK	Expected: December 2020
High School Diploma Cashion High School, Cashion, OK	May 2016
AGRICULTURAL EDUCATION EXPERIENCE	
Frontier Public Schools – Red Rock, OK	Fall 2020
Student Teaching	
Morrison Public Schools – Morrison, OK	Spring 2020
Clinical Pre-Service Teaching	
Kingfisher Public Schools – Kingfisher, OK	Fall 2019
Student Observations	
Ponca City Public Schools – Ponca City, OK	Fall 2019
Student Observations	
State FFA Interscholastic Competition – Stillwater, OK	Spring 2018
Agriscience Fair Student Superintendent	

#### WORK EXPERIENCE

**EDUCATION** 

#### **Marketing Outreach Assistant**

The Reserve on Perkins, Greystar, Stillwater, OK

- Generate excitement and buzz about community during all external marketing outreach.
- Talk to leasing prospects about community and housing needs.
- Pass out literature and promotional items such as shirts, cups, koozies, gift cards, etc. on campus and at popular student hangouts.
- Attend housing fairs, sporting events, orientations, high traffic on-campus locations and other large campus events to market the respective community.
- Other duties as identified by Greystar and respective community.

#### Administrative Assistant

Bob Howard Buick-GMC, Edmond, OK

- Greeted and welcomed guests in person and on phone; answer and direct inquiries to designated department
- Manage front office reception area by cleaning and organizing desk and visitor lobby
- Kept current record of staff members' whereabouts and availability
- Transmitted appropriate information or documents from customers to appropriate staff
- Collected, sorted, and distributed mail messages or courier deliveries
- Maintained positive attitude and disciplined work ethic
- Utilized computer skills. Proficient in MS Office (Word, Excel, PowerPoint, and Outlook)
- Provide information and direct customers to correct department
- Troubleshot and resolved problems in handling customer complaints

July 2017-January 2020

February 2012-February 2016

#### Server and Customer Service Representative

The Greens Country Club, Edmond, OK

- Provided customer service and followed proper policies and procedures
- Maintained clean and well-stocked workstation
- Handled cash and credit card transactions as required
- Ensured high food and beverage quality
- Addressed and fulfilled special customer requests when possible
- Communicated efficiently with customers to ensure stellar customer service

## REFERENCES

### William Hamand -- Frontier Public Schools Agricultural Instructor/Advisor

17750 Valley Rd. Red Rock, OK 74651 (580) 704-8887 william.hamand@frontierok.com

# Nathan Smith – Oklahoma State University Instructor/Coordinator of Field Placement

Ag Hall 456 Stillwater, OK 74078 (918) 839-2134 nathan.smith@okstate.edu

#### Lawson Thompson – Morrison Public Schools Agricultural Instructor/Advisor

2nd Street & C Ave. Morrison, OK 73061 (580) 542-1995 lawsonthompson@morrisonps.com May 2016-August 2017